**UW HOUSING MASTER PLAN**

**SENSIBLE STEWARDSHIP**

At UW Housing & Food Services, we believe that we must be sensible stewards. We realize we must continually earn the respect of those we serve. Our responsible leadership will contribute to our customers trusting us with their valuable resources and the University continuing to entrust us with the responsibility of delivering a vibrant and safe Husky Experience.

**In Our Trust**

While we have a variety of buildings and programs to manage, we recognize that our paramount responsibility is to the community of students who are living their Husky Experience in residence. The decisions we make about our physical resources are always tested against the potential current and future impacts upon our residents.

**Residents**

8,250

About 7 out of 10 UW freshmen live with us

**18**

Residential Locations

**37**

Dining Locations

**10,000+**

housing applications this year

**32,000**

Dining Customers Daily

**What We Stand For**

**Accountability**

As a department, we act with accountability, and all of HFS abides in that commitment. We expect our residents and customers will hold us to a high standard, and we strive to engage directly with them when they have concerns.

**Fiscal Responsibility**

We know that, for many of our students, every penny counts. We work hard to keep costs low and operate as efficiently as possible. Total room-and-board costs at the UW are fourteenth-lowest in the PAC-12 and our average dining plan cost is lowest in the state.

**Learning**

We are a learning organization that is constantly seeking ways to improve. Through student engagement, we’ve adjusted our approach to housing design, added requested amenities, and expanded our dining service hours and offerings.

**Transparency**

We operate and communicate with transparency. In the past year, we’ve created new working relationships with student and resident organizations including the Budget Advisory Board and Dining Advisory Board, each a direct line to the Residential Community Student Association.

**Assessment**

We use assessment to enhance our professional insights through the use of data. Recently, assessment analysis allowed us to improve our dining services and our residential life learning programs, as well as expand affordability for our future living options on North Campus.

**Sustainability**

We consider every decision from a perspective of sustainability. This focus makes HFS a national leader in higher education sustainability. We’ve won 14 awards for sustainability in the past five years, only earning as HFS or as part of the UW.